



# OUR CITY OUR FUTURE

# OUR COMMUNITY CONNECTING AND SUPPORTING PEOPLE

This is a quick snapshot of what the City has heard you say and what we have done about it. For more information about what we are doing to achieve the community vision, please check out the Annual Reports, results from past Community Perceptions Surveys and some of the strategies and plans available on the City’s website.

## YOUR VISION:

“We are a connected and inclusive community and work collaboratively towards ensuring the health, safety and wellbeing of all.”

### COMMUNITY GOALS



- Optimise community services and facilities to meet changing demographics
- Promote and support community groups
- A high level of community safety, health and well-being
- The City is a welcoming, inclusive and caring place

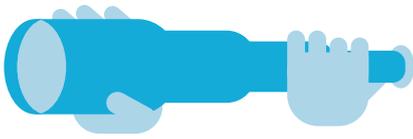
We spent **\$48 million** during 2015/2016 delivering the goals for this theme.

### LEVEL OF CUSTOMER SERVICE

**81%** (2015) from 80% (2013)  
of respondents are satisfied.

(Community Perceptions Survey 2015)





## STATISTICS

- 189 Community Groups
- 85 Sporting Groups
- 441,000 Library visitors per year
- 1 Million+ Cannington and Riverton Leisureplex visitors per year
- 45.8% of our Community residents were born overseas
- 23,000 hours of support provided by Disability Services
- 20,000+ hours of support delivered to people by Care Services
- 40,000 meals delivered by Meals on Wheels
- 45,000 subsidised journeys provided by Home and Community Care (HACC) funded Transport Services
- 6015 young people visited our three Youth Activity Centres
- 130 Community Grants across arts and culture, community, sustainability and sports to support the community
- 38 Vibrant City events attracting 150,000 people and that celebrated and the diverse range of social, cultural and age groups in our community, increasing opportunities for positive social interaction and participation 2014-2016

## KEY STRATEGIES AND PLANS

- Community Advisory Group created in 2015
- Community Development Strategy 2015
- Heritage Strategy 2015
- Community Safety and Crime Prevention Plan 2016
- Currently being developed is a Culture Plan which includes a Reconciliation Action Plan 2017
- Emergency Management Plan

## YOU WANTED, WE DELIVERED

### You Wanted

### We Delivered



“Reduced Crime Rates”

“A renewed Community Safety and Crime Prevention Plan. A ‘Gone in less than 60 seconds’ campaign’ to minimise theft.”



“Encourage and educate community groups to become self-reliant”

“Community Development department has grown and community groups continue to be supported through the team’s capacity building approach and through the grants program, the Community Partnership Fund.”



“Facilitate a range of accessible recreation opportunities and sporting activities for our community.”

“The MATE program at Riverton Leisureplex. An innovative program aimed at optimising health and wellness opportunities for people living with medical conditions and/or disabilities (i.e. using local swimming pools with carers).”



“Provide a diverse range of community services and facilities.”

“Libraries hosted ‘Read Write Now’ tutors, a tax help program and provided online access to “Your Tutor” – an online one-to-one tutoring program for junior members.”



**HOW DO YOU THINK WE HAVE GONE ACHIEVING THIS VISION?  
HAVE YOUR SAY HERE:**

[yoursaycanning.com.au/our-city-our-future](http://yoursaycanning.com.au/our-city-our-future)