



CITY OF CANNING

LEADERSHIP & GOVERNANCE

HOW WE DECIDE

This is a quick snapshot of what the City has heard you say and what we have done about it. For more information about what we are doing to achieve the community vision, please check out the Annual Reports, results from past Community Perceptions Surveys and some of the strategies and plans available on the City's website.

YOUR VISION:

"Our leaders are forward thinking, community minded, approachable people who listen to the community and provide the framework for the future planning of our city."

COMMUNITY GOALS



- Effective civic leadership and good governance
- Responsive to the broader community's needs in all decision making
- An innovative, progressive and resilient local government, continually learns and makes improvements

We spent **\$28** million during 2015/2016 delivering the goals for this theme.

NEW COUNCIL – 2015

With a new Council being elected in October 2015, the Community asked what key leadership qualities will you be seeking in newly elected Councillors?

Residents want newly elected Councillors to have **high integrity** and a strong **community focused** vision. They want their Council to **listen actively**, be **open** and **transparent** and **keep them informed**.

(Community Perceptions Survey 2015)

Contact Centre Customer Satisfaction
Increased from 68% to **97%**

(Community Perceptions Survey 2015)





STATISTICS

- The City won the 2016 International Service Excellence Award in the Government Category (21 March, USA)
- \$54,335,170 Rates collected per annum (2015/16)
- 37,657 Rateable properties (including 2,547 industrial properties)
- 20 valid applications from the community under the Freedom of Information Act 1992 (2015/16)
- 50 Disability Access Audit Reports commissioned for City Buildings during 2014/15

KEY STRATEGIES AND PLANS

- Disability Access and Inclusion Plan (DAIP) 2012-2017
 - Recordkeeping Plan 2014
 - Internal Audit Plan 2016-2020
 - Audit and Risk Committee
 - Business Continuity Plan
- As part of the Integrated Planning Framework:**
- Asset Management Plan
 - Corporate Business Plan
 - ICT Plan (being revised)
 - Long Term Financial Plan
 - Workforce Plan

YOU WANTED, WE DELIVERED

You Wanted

We Delivered



“Provide and maintain a high level of transparent, accountable, representative and effective governance.”

“An Internal Audit Function was established in early 2016 following the appointment of the Manager of Governance, Risk and Compliance and Co-ordinator Assurance.”



“Ensure the Council is well informed in all deliberation and decision making.”

“An extensive six month training program for the newly elected members. This provided them the skills and knowledge necessary for them to fully discharge their statutory obligations on topic such as meeting protocols and standing orders.”



“Investigate and support innovative processes, infrastructure and technology.”

“Implementation of an innovative electronic voting system (including new audio visual equipment) for Council Meetings. This provides greater accountability and transparency in the voting process with live screen view within the Chambers and the ability to record electronically.”

**HOW DO YOU THINK WE HAVE GONE ACHIEVING THIS VISION?
HAVE YOUR SAY HERE:**

yoursaycanning.com.au/our-city-our-future

